

Spring 2021 Newsletter

We are now well into Spring in 2021 and the past 6 months has been the busiest period ever for the Practice. We have continued to provide a COVID safe environment for our staff and patients and we will review this in line with the Government's road map for 'opening up'.

As a Practice we have continued to provide the highest quality service we can to our patients and we are grateful for the many gifts and kind words that we have received from patients, who appreciate how hard we are working for them.

We have a list size now of 12,354 patients and during the 6 month period between October 2020 and end of March 2021, we have:



received and dealt with 25,298 telephone calls



provided 3,498 vaccinations (not COVID)



provided 184 home visits



provided 12,086 face to face consultations with the Practice team



provided 10,047 telephone or video consultations

REFERRALS



made 1,871 referrals into specialist care



processed 10,641 medical correspondence

So, as you can see we have been working tirelessly, whilst coordinating our COVID vaccination campaign, for our patients.

Staffing News

We are delighted to welcome back Dr Cotter, Dr Whitehouse and Dr McDougall from maternity leave and look forward to having Dr Burns back from maternity leave at the beginning of June.

We have welcomed new members into our admin & reception team – Katie, Cheryl, Rachel and Kim and we are sad to say goodbye to Jane who has been with the Practice since 2014 and will be leaving us in May. We are also saying goodbye to Dr Anna McDougall and Dr Matt Standen who are both off to pastures new. We hope to be able to provide details of new GP members to the Practice team shortly.

As many of you may have seen from our Practice website, our Senior Partner Dr Rob Harvey will be retiring in August. Dr Harvey has been with the Practice for nearly 30 years and he will be sorely missed by patients and staff alike. We are very pleased to announce that Dr Maddie Babicki, who has locumed at the Practice previously, will be joining the Partnership team in August.

COVID Vaccinations

We have been working closely with our GP Federation ABC (Alliance for Better Care) and our PCN Practice Partners, Lindfield Surgery and Ouse valley Surgery to provide the GP-Led vaccination service at Claire Hall. We cannot thank ABC enough for their expertise, support and guidance with this unprecedented project. To date, 90.5% of patients in cohorts 1 to 9 within our PCN have received at least one covid vaccination, which is an incredible achievement.

As a PCN we have signed up to continue to provide the vaccinations out of Clair Hall for the remaining adult cohorts ages 18 to 50 years, with the ambition of being able to provide a first vaccine to all adults by the end of July.