

# PRESCRIPTION NOTICE

Please be aware that neither the practice, nor the pharmacy can take responsibility for ensuring patients have enough medication, only patients can do so. Please therefore order your prescriptions with enough time to allow them to be processed safely. 1 week before you run out would be plenty of time. Please adhere to the practice repeat prescription policy.

## REPEAT PRESCRIPTIONS

Please allow 3 working days for your repeat prescription requests to be processed.

## URGENT PRESCRIPTIONS

Only the following prescriptions, if needed urgently will be done on the day received:

- \* INHALERS
- \* INSULIN
- \* ANTICOAGULANTS
- \* EPILEPSY MEDICATION
- \* CONTRACEPTIVE PILL
- \* MENTAL HEALTH MEDICATION *e.g. for depression, anxiety or mood disorders*
- \* EMERGENCY RESCUE MEDICATION *e.g. adrenaline for allergic reactions, GTN spray, antibiotics for COPD*

Please alert a member of the reception team if your item is listed above and is urgent.

All other prescriptions will be handled within 3 working days. You can visit your usual pharmacy who may be able to give an emergency supply or help you purchase an alternative.

## NON-REPEAT PRESCRIPTION REQUESTS

Any items not on repeat may take longer to process, so please bear with us and order in good time.

You may need to have a discussion with a GP or practice based pharmacist if you are ordering an item that is not on your repeat, or has not been ordered in a long time.